

IWA Regional Utility Management Conference



Call for Abstracts

Improving Performance
in Emerging Economies
13-15 May 2015,
Tirana, Albania

www.utilityconf.al



LEAD ORGANIZERS:



SHUKALB
WATER SUPPLY AND SEWERAGE
ASSOCIATION OF ALBANIA

PARTNER ORGANIZERS:



INTRODUCTION

The 2nd Regional Utility Management Conference will be held in 13-15 May 2015, Tirana, Albania, organized by the Water Supply and Sewerage Association of Albania (SHUKALB) in close cooperation with the International Water Association (IWA) and with Partner Organizers the European Water Association (EWA) and the International Association of Water Supply Companies in the Danube River Catchment Area (IAWD).

The Conference builds upon the success of the 2013 Conference, which attracted the participation of over 200 water professionals coming from water utilities, universities, the donor community, NGOs, public institutions, private companies and private consultants from the Greater Balkan Region and beyond.

The Conference invites utility managers and senior utility staff, consultants and management technology providers to join the debate and contribute to the future success of water supply and wastewater utilities in the Region.

MAIN TOPICS OF THE CONFERENCE

Individuals wishing to make a podium presentation at the Conference are invited to submit an abstract that relates to one of the main conference topics listed below. The abstracts will be evaluated by the Conference Program Committee. The guidelines for the submission of abstracts, and the submission of full papers and Powerpoint presentations by those authors invited to present are present later in this Call for Papers.

Individuals are invited to submit an abstracts that address one of the following topics:

- Water Sector Reform: Successes and Failures
- Corporatization and Cooperate Governance
- Water Utility Role in Water Resource Management
- Decentralization and Fragmentation of Utilities
- Improving Utility Financial Management
- Asset Management and Capital Reserves
- Test-based Certification of Operators to Improve Performance and Reduce Political Appointments
- Aggregation of Utilities and Economies of Scale
- Customer Service: Changing Utility Behavior
- Business Planning: A Basis for Success
- Role of Utility Professionals in Public Advocacy
- Tariff Policy and Strategy that Is "Pro-Poor" and Financially Self-Sustaining
- Guidance for Using the Private Sector to Improve Performance
- Working with Monopoly Regulators to Achieve a Common Goal
- Emergency Event Planning and Response
- Alternate Funding Sources for Infrastructure
- Technology/Tools for Utility Planning Management
- GIS Advancements in Decision-Making
- Smart Meters and Smart Networks
- Water Safety Planning
- Energy Efficiency through Sustainable Design

GUIDELINES FOR ABSTRACT SUBMISSION

Individuals wishing to submit an abstract are asked to address the following requirements:

- Abstracts must be submitted in the English language.
- The length of the abstract needs to be no more than 2000 characters including spaces but excluding title and author details.
- Abstracts should include the following additional information:
 - Title of Paper to be Presented

- Author’s name/Position/Institution/Country
- Personal Contacts (e-mail, mailing address, and telephone number)
- Relevant Conference Topic addressed
- Abstracts should be sent via e-mail to Program Coordinator: program@utilityconf.al
- Abstracts must be received before **31 January 2015**.
- Authors whose abstracts have been accepted by the Program Committee will be notified by **13 February, 2015**.
- Authors whose abstracts have been accepted must submit their Full Paper and a PowerPoint Presentation before **27 March, 2015**, in electronic format.
- Instructions for Full-Paper submission will be accessible on the Conference web-site (www.utilityconf.al). The full-papers will be included in the Proceedings, which will be published prior to the Conference.

REGISTRATION FEES

Registration Categories	Unit	IWA Member			IWA Non Member		
		EARLYBIRD If payment received by 15 March 2015	REGULAR If payment received by 30 April 2015	ONSITE If payment received onsite at the conference	EARLYBIRD If payment received by 15 March 2015	REGULAR If payment received by 30 April 2015	ONSITE If payment received onsite at the conference
High Income Countries	Person	240	300	360	300	375	450
Low Income Countries	Person	140	175	210	200	250	300
Spouse	Person	80	100	120	80	100	120

REGISTRATION FEE PAYMENT DEADLINES FOR AUTHORS

Authors whose abstracts have been accepted must pay the full Conference Registration Fee prior to **27 March 2015**. Authors should go to the Conference Website (www.utilityconf.al) for on-line registration and fee payment instructions.

VENUE

The Conference will be held in Tirana, Albania at Tirana International Hotel & Conference Center.

CONFERENCE LANGUAGE

Official Language of the conference is English.

KEY DATES FOR AUTHORS

- Deadline of Abstract Submission: **31 January 2015**
- Notification of Abstract Acceptance: **13 February 2015**
- Deadline of Full Paper Submission: **27 March 2015**
- Deadline for Author Registration: **27 March 2015**



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CONTACTS

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